

CUSTOMER SATISFACTION PROGRAM

Boehringer Ingelheim Animal Health (BIAH) is committed to GASTROGARD® as an efficacious treatment for Equine Gastric Ulcer Syndrome (EGUS).

If a horse that is properly treated with a 28-day course of GASTROGARD® is demonstrated to have remaining non-glandular ulcers post treatment, BIAH will provide a repeat 28-day treatment course of GASTROGARD® at no charge.

The GASTROGARD® Customer Satisfaction Program is subject to the following conditions:

- GASTROGARD® must be prescribed and dispensed by a licensed Canadian veterinarian and administered in accordance with the package directions.
- To qualify, a 28-day GASTROGARD® treatment at 4mg/kg once daily is required.
- Identification and diagnosis of remaining non-glandular ulcers following a 28-day treatment with GASTROGARD® must be confirmed via gastroscopy and details provided to BIAH as support.
- The post-treatment gastroscopy should be done no more than one week after the last dose of GASTROGARD® (day 28) to qualify for this offer.
- Proof of purchase of the original 28-day GASTROGARD® treatment must be provided and qualifies for one additional 28-day treatment course of GASTROGARD® only.
- Claims should be submitted by the treating veterinarian to BIAH Pharmacovigilance at www.bivetpv.ca or BIAH Technical Service veterinarians. (1-888-550-5395)
- This offer applies to residents of Canada during the 2019 calendar year and applies only to Canadian labelled GASTROGARD® products.

DEDICATED TO EQUINE HEALTH, DEVOTED TO EQUINE SERVICE



